



### Natural Gas Service Agreement

Name (or) Company:		If "Company", Contact name:	
Owner's Name (if Different):		E-mail Address:	
Service Address (if Different):	Street:	City:	Zip Code:
Billing Address:	Street:	City:	Zip Code:
Work Number:	Home Number:	Cell Number	
Estimated Gallons of Oil Used Per Year:		Estimated Gallons of Propane Used Per Year:	

Bangor Natural Gas Company ("Bangor Gas") agrees to extend and connect a natural gas service line to a predetermined meter location at the service address above for central heating. You have 60 days from the date the natural gas service line is installed to your facility to take delivery of product. If deliveries have not been taken by you within 60 days of the service install date, you agree to reimburse Bangor Gas the full cost of the service line installation. Upon gas delivery Applicant or Customer will be entitled to a refund for such part of the facility expense as the Company is herein before willing to assume under the provisions of the Tariff. The Company shall assume the costs of soft restoration of areas impacted by Company's installation of service lines and/or extensions, which shall be limited to backfilling, compacting, and reseeded and applying hay to trenched areas affected during the installation process that previously contained grass. The Customer hereby consents to Company's removal of existing asphalt where, in the Company's sole judgment, is necessary for the installation of service lines and/or extensions. Customer agrees to indemnify and hold harmless the Company for any claims arising from any damages to asphalt owned by Customer that may be affected during the installation process. The Customer further agrees that the Company, in its sole discretion, shall determine any necessary replacement or repair of asphalt, if any.

Bangor Gas typically estimates and calculates the cost of the main extension and/or service under normal conditions. There are circumstances when Bangor Gas expects to encounter or may encounter, what, in its judgment, are abnormal conditions. These may include, but are not limited to, encountering railroad, river or road crossings, the existence of ledge or rock, frozen ground or other winter conditions, the need to hire a contractor or employ certain atypical construction methods or equipment. In this event the cost to you (i.e. Contribution in Aid of Construction), would include any additional costs related to such conditions. The detailed Exhibit will be mailed showing the estimated cost and allowance and also indicate any advance or contribution that may be required by you after the meter location is approved. This Exhibit is valid for 90 days and may be revised after that time if the installation of gas facilities has not begun. The initial term of this Agreement is for one-year from the commencement of service. Service will automatically renew annually thereafter.

It shall be your responsibility to convey to Bangor Gas and at your sole cost and expense, all easements, surveys and rights-of-way, including rights of convenient access to Bangor Gas property which may be necessary or convenient for the continuous provision of adequate, safe and continuous service to you or for the removal of Bangor Gas owned property upon termination of service. Piping downstream of the outlet of natural gas meter assembly is owned and maintained by the customer.

Your timely execution and return of this Agreement, will confirm your request to Bangor Gas to schedule the installation of a service line and your agreement to take natural gas service.

By signing this agreement, the undersigned Applicant understands and agrees that natural gas service will be rendered by Bangor Gas pursuant to the rates, charges, and terms in accordance with its published tariff and subject to the rules and regulations of the State of Maine Public Utilities Commission.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Notice of non-maintenance of customers piping**

Initials

Bangor Gas is required to notify you that Bangor Gas owns and maintains only the gas piping that delivered gas to the gas meter, including un-metered branch lines that serve yard lanterns. Gas piping immediately downstream of our meter including buried yard line serving pool heaters or other types of secondary equipment, the piping in the walls of buildings and any piping between buildings is owned, operated and maintained by the customer, not Bangor Gas.

Customers' piping that is not installed, operated and maintained properly can be a source of hazard due to corrosion and leakage. Customers must retain the professional services of a licensed plumber, heating contractor, or natural gas technician to periodically check their piping system to be sure it is: Inspected for leaks; Inspected for corrosion if the piping is metallic and repaired promptly by a qualified professional if any unsafe condition is discovered.

This is especially true for buried metallic piping, which can corrode quickly if exposed to the soil. In addition excavating, including shallow excavating done by hand, can damage buried gas lines. Persons planning to excavate by mechanical means, other than hand tools, must contact Dig Safe at 1-888-344-7233 a minimum of 72 hours prior to beginning the excavation(s). Dig Safe notifies companies, including Bangor Gas, having buried lines in the vicinity to

locate their lines for you at no charge. It is your responsibility to carefully expose and protect buried lines in the area of your excavation. When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand. For further information please refer to [www.DigSafe.com](http://www.DigSafe.com) under "Laws & Enforcement". Go to "State Laws/Rules", then go to "Maine: and refer to the links provided.

\_\_\_\_\_ **Notice to property owner and/or prospective customer regarding the requirement to locate buried facilities and other facilities at your expense.**

Initials \_\_\_\_\_

You have applied for natural gas service from Bangor Gas at the above property. In order to provide service at the above property it will be necessary to install pipeline facilities, if they do not exist. Prior to beginning the installation, Bangor Gas is required to notify owners' of underground facilities of our intentions to excavate. Therefore, in accordance with the Dig Safe Law, Title 23 M.R.S.A. § 3360-A, "Protection of Underground Facilities", and Chapter 895 of the MPUC Rules and Regulations "Underground Facility Damage Prevention Requirements" if you are an owner of private underground facilities (this includes private gas, electric, sewer, water, telephone and cable facilities), whether as a homeowner or business, under the Dig Safe Law/Rule you are required to locate and mark these facilities for excavators, including Bangor Gas. For further information please refer to [www.DigSafe.com](http://www.DigSafe.com) under "Laws & Enforcement". Go to "State Laws/Rules", then go to "Maine" and refer to the links provided. When necessary, you should select a qualified contractor to assist you in determining the location of buried facilities. If you, or your contractor, fail to properly identify the location of buried facilities any damage to such facilities will be your responsibility, including any repair costs associated with the damage and any loss of revenue as a result of such damaged facilities.

If Bangor Gas identifies facilities, or suspects that unmarked buried facilities exist on your property, Bangor Gas reserves the right to have such facilities located at your expense.

\_\_\_\_\_ **Preferred meter location & Meter pressure**

Initials \_\_\_\_\_

(In accordance with Bangor Gas' tariff with the MPUC, The Company reserves the right to designate the location and specifications for all its piping, meters, fixtures, and fittings. If a meter regulator or riser has been installed and needs to be changed, replaced or relocated; all associated costs will be the responsibility of the contractor or owner of the property. A natural gas contractor needs to be present for a meter to turn on, and will be responsible for any costs incurred if the Bangor Gas technician is delayed beyond one-half hour from scheduled turn on time.)

Number of meters required \_\_\_\_\_ Number of future meters required \_\_\_\_\_

Bollard protection required \_\_\_\_\_ Snow and Ice protection required \_\_\_\_\_

Bollard protection and snow/ice protection will be determined by Bangor Gas once meter location has been determined.

It is the customers responsibility to keep the metering facilities clear of snow and ice, and accessible at all times.

\_\_\_\_\_ **Monthly Customer Charge**

Initials \_\_\_\_\_

A monthly customer charge at the appropriate tariff rate will begin as soon as the service line is installed and is ready to be used. Residential Rate: \$14.29 Sm. Commercial: \$15.20 Lg. Commercial: \$357.00

\_\_\_\_\_ **Restoration Policy**

Initials \_\_\_\_\_

Open cut installation method for the service line and restoration policy. (Soft restoration shall include backfilling, compacting, reseeding and haying of trenched areas that previously contained grass. Any hard restoration, repair or replacement of asphalt, shall not be required but will be in the sole discretion of the Company).

**Consumer Credit Report Release Form**

By my signature below, I authorize Bangor Gas to obtain a consumer credit report on me. This authorization is valid for purposes of verifying credit information given by me pursuant to possible consumer financing to be provided by Bangor Gas or for any other lawful purpose covered under the Fair Credit Reporting Act (FCRA).

I hereby authorize all credit agencies to release any information they may have about me. This authorization shall be valid in original or copy forms.

Name \_\_\_\_\_ SS# \_\_\_\_\_

Date of Birth \_\_\_\_\_ Telephone \_\_\_\_\_

Current Street Address \_\_\_\_\_ City, State, Zip \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

The reports obtained by Bangor Gas, are for its exclusive use for purposes of evaluating the credit worthiness of the authorizing individual. Information is obtained from a multitude of databases, record keeping systems, and other sources over which Bangor Gas has no control. Bangor Gas does not warrant the accuracy of the information received.

Bangor Gas Under the Fair Credit Reporting Act (15 U.S.C. § 1681q), any person who knowingly and willfully obtains information on a consumer from a consumer reporting agency under false pretenses is subject to potential fines, imprisonment for not more than two years, or both.